



CRI CARR
RIGGS &
INGRAM
Solutions Group

A DIVISION OF
CARR, RIGGS & INGRAM CAPITAL, LLC

CRI Solutions Group, LLC

We deliver innovative strategic support focused on our clients' customers and designed to provide maximum returns with minimal investment.

BENEFIT FROM SERVICES AND SOLUTIONS THAT ARE:

- **Customer-Centric.** We provide solutions targeting specific business areas that have the greatest potential to increase market share and positively impact our clients and their customers.
- **Strategic.** Designed to improve operations and profitability, our recommendations focus on efficiency, customer experience, and technological improvements. We then help our clients evaluate and develop unique, streamlined solutions.
- **Sustainable.** Regardless of your industry, it is important to make strategic decisions driven by meaningful data, insights, and statistically-backed models. We deliver proactive, value-added solutions designed to drive sustainable, profitable growth.

Our approach to management consulting is to help our clients understand their financials, customer base, market, competition, operations, and revenue drivers. Then we work with our clients to create efficiencies, develop process improvements, implement innovations, improve customer experience, streamline operations, create differentiators, and plan for a successful future. Our key service areas include:

- **Robotic Process Automation.** We assist your business in evaluating and implementing Robotic Process Automation (RPA) solutions to take advantage of a lower cost virtual workforce while aiding in automating rule-based repeatable business processes. We can quickly help you identify the best business process for automation, create a prototype solution, and execute a scalable proof of concept to automate any business or operations support functions.
- **Innovation & Strategy.** Since we are aware that innovation can be a key organizational differentiator, we provide support for the process of taking a new service or product offering from idea to implementation.
- **Program & Process Leadership.** We combine Project Management Organization (PMO) structures with delivery and subject matter experience for projects ranging from system selection and implementation to mergers and acquisitions.
- **Business Resumption Planning.** Our team works with businesses to define and test disaster relief and business interruption plans in an effort to avoid sustainable loss during extraordinary events such as floods and hurricanes.
- **Customer Impact & Experience.** We can help you evaluate and create unique, streamlined customer encounters and provide a framework to grow your business and your brand.
- **Industry-Specific Experience.** We work with you to improve your efficiencies in adopting trends and legislation impacting your industry.